

BROADBAND UP-DATE FOR SAMPFORD COURTENAY PARISH

SCPC has received a confirmation email that Sampford Courtenay is part of the Connecting Devon & Somerset (CDS) Lot 4 fibre roll out and you come under the NF045 cluster.

WDBC are now supporting Parishes with the connectivity issues as there are areas in the Parish that will still not benefit from the fibre roll out currently commissioned. You can find out more about this by using this link

<https://www.westdevon.gov.uk/community-broadband> West Devon Community Broadband initiative to help rural populations improve their broadband connections.

As those within the village of Sampford Courtenay you will know, **Openreach on behalf of BT who have the contract under the Government USO Scheme**, have during the last few months been undertaking work on the network fitting fibre through their underground pipework to enable fibre to house options to properties from **The New Inn to the old Methodist Chapel**. Whilst the fibre is in place those already registered within the USO scheme have not yet been connected and we await an update.

Despite requests through CDS for updates of the future roll out by **BT** no details have been received but we continue to request more information to support everyone in the Parish.

This is the information we have from AIRBAND

AIRBAND, who are the contracted provider working in Sampford Courtenay Parish under the cluster mentioned above **to bring fibre to the premises (FTTP)** confirms that under this contract, there are **48 properties (Subject to survey)** that have been selected and which they are contracted to provide FTTP to. These have not been identified by Airband but were identified for the government tender process (no rationale is given why the specific premises were identified!) Some premises, subject to survey may incur Extra Connection Costs (ECC's) due to additional infrastructure needed to reach and connect to the premises.

The Parish Council have created a mapping system below which indicates these Fibre to the premises (FTTP) locations in **green**. You will then see on the map the general routes that the fibre will be laid or will use existing infrastructure to achieve the FTTP and have identified all the premises on that route. If you are on these routes you will be marked as **Amber** on the map.

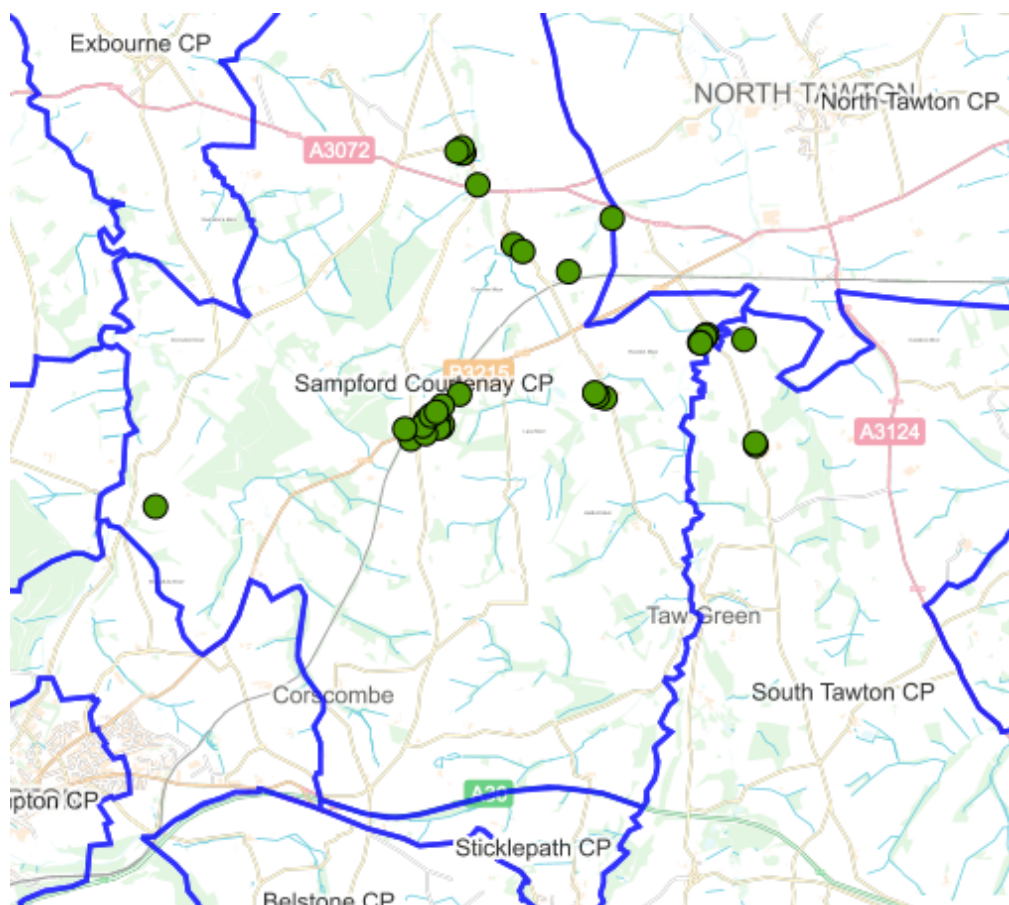
For those marked in **RED** the Parish Broadband Champions will be looking to create broadband partnerships to support you and your neighbours to access government grants to become connected.

If you have any further questions please feel free to contact the Parish Clerk who will try to help you - Marion Pratt scpcclerk@aol.com

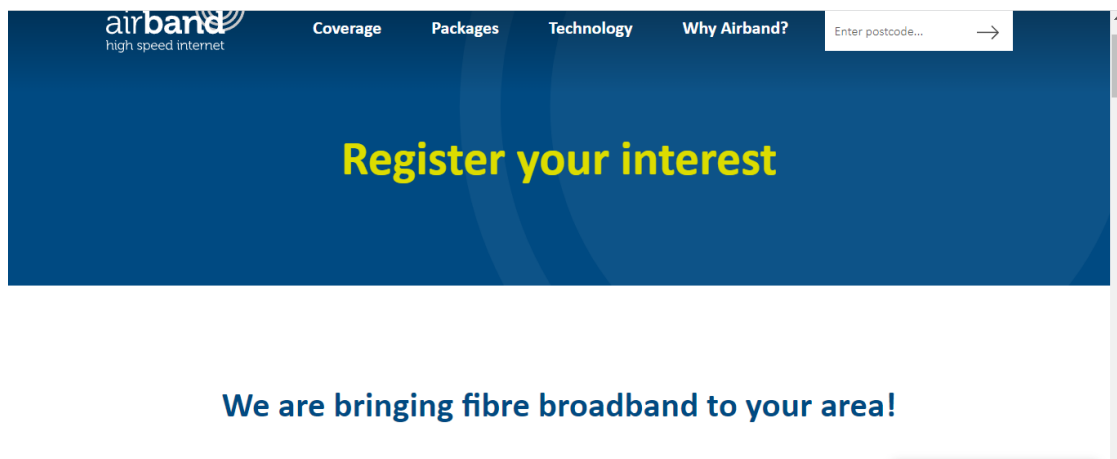
SC Parish Map Green Properties – Click on link for Interactive Map

(This shows the 48 properties identified by the Government for FTTP)

<https://shared.xmap.cloud?map=c13b84b0-f8c3-47c4-815a-44a5ede3cc12>



- If you are identified as one of these properties Airband should automatically be in contact, when the connection is available.
- But we have been advised that, to be on the safe side, residents should register their interest on the Airband Website here....
- **AIRBAND DEVON** - https://www.airband.co.uk/fibre-broadband-devon/?gclid=Cj0KCQjw5JSLBhCxARIsAHgO2SevJdCUOJLe4eU1-1pfDFBdkLO7sqlgP8Jy8bU6Qgui09_SRFqaVRUaAvzfEALw_wcB
- If you enter your postcode you should see this screen below – then follow the directions to REGISTER YOUR INTEREST.



- Usually a month before completion, Airband will send out further communications asking if you want to pre-order re connection.

You can either register your interest on the Airband website or send an email to Paul Nethercott - (paul.nethercott@airband.co.uk) with the following details:

Name

Address including Postcode

Email

Contact telephone Number

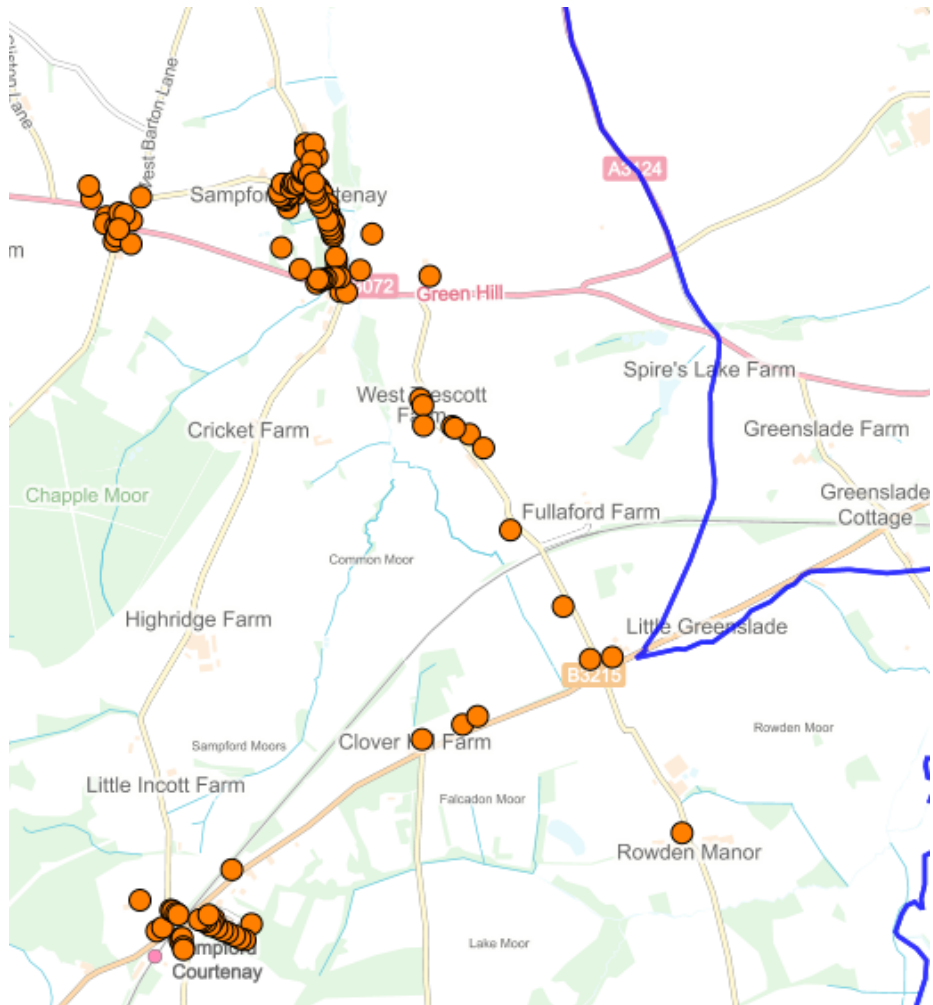
Please also state interest as fibre only, or whether they would also be interested in our wireless broadband (must be in-line of sight) and we can carry out a free survey.

Who will manually place them on the Airband system.

- **The CDS contract with Airband will only fund the fibre to outside the properties, so there will likely be an installation cost which will vary depending on the distance and route from the last pole/duct to someone's house.**

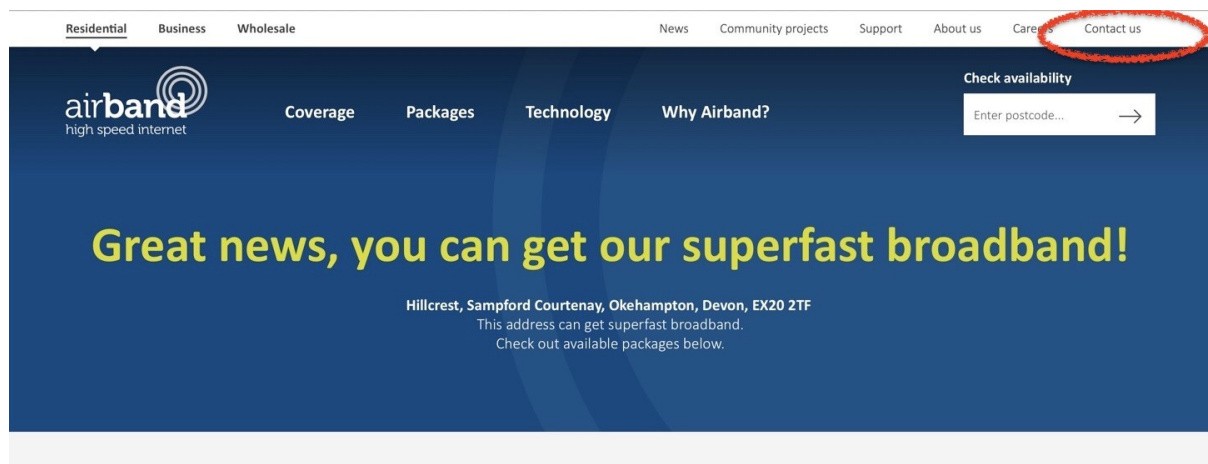
SC Parish Map – Amber Properties – Click on link for Interactive Map

- This map shows the 118 properties that are along the route or within 100m of the Green Properties above. Many of these properties along the fibre route may also, be eligible for connection subject to survey, and we encourage all residents to register their interest on www.airband.co.uk



<https://shared.xmap.cloud?map=b665d1ce-65d3-4934-b1d0-8dd7f8598956>

- If you put in your Post code on the Airband Devon website - https://www.airband.co.uk/fibre-broadband-devon/?gclid=Cj0KCQjw5JSLBhCxAARIsAHgO2SevJdCUOJLe4eU1-1pfDFBdkLO7sqlgP8Jy8bU6Qgui09_SRFqaVRUaAvzfEALw_wcB you will be shown this page -



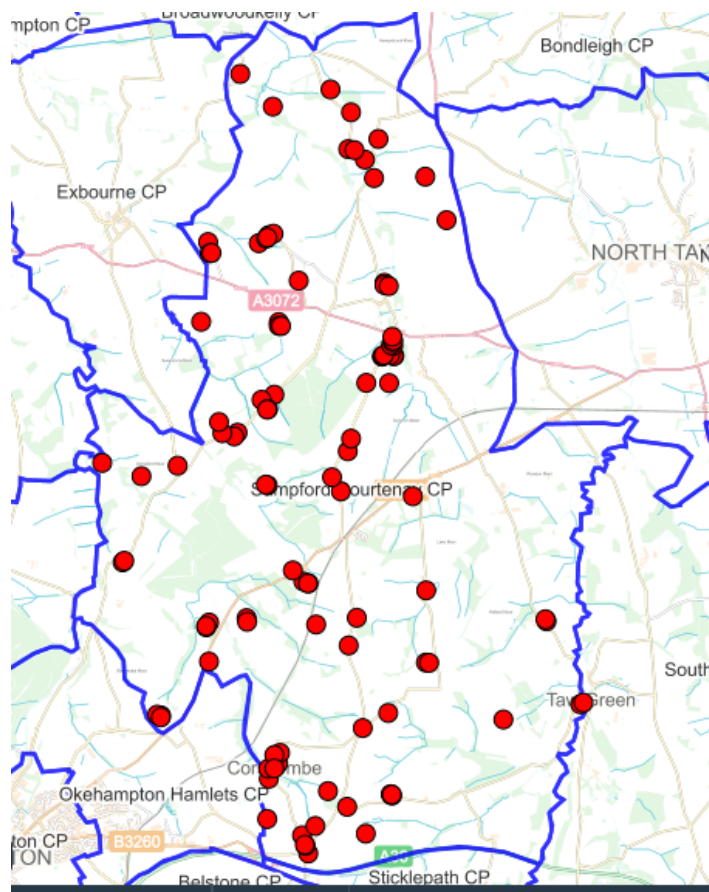
This does not mean you will be able to get FTTP – to register for FTTP you need to use the **CONTACT button on top corner of this page.**

Other properties will be on a RED list – but don't despair – there is a possibility that if enough of your neighbours also want to get FTTP - SCPC and our Community Broadband Specialist will be able to work with you and the providers to come up with a viable solution!

Our Broadband Champions will contact you.

Interactive Map for 105 Red properties in the parish.

<https://shared.xmap.cloud?map=4af6c074-20d2-4666-9756-7fc2fd435450>



FAQ's

If you are indicated on the map as a red location, can you get fibre to the premises?

Your access to government funding to get FTTP will depend on a number of things

- a) what are your current download and upload speeds on the internet? You can check these by using the link here **Community Broadband West Devon** <https://www.westdevon.gov.uk/community-broadband>
- i) if you are above **100 mbps** with your current provider then **NO** you are not eligible
- ii) if you are below that then **YES**
- iii) If you below 10Mbps you may be eligible for a separate Government scheme, please check if you are eligible here <https://www.bt.com/broadband/USO> . If you are please register and then let the community broadband champion know.
- b) are you an isolated property or in a potential cluster of properties?
- i) a cluster of properties can form a partnership and claim government grants to support application to a FTTP provider to engage in that work. Currently under the BDUK Funding a residential property can obtain a grant of £1500 towards connection and businesses can claim £3500. The partnership can pool their grants and make it financially viable to a provider to install the FTTP. If you run a business from your home and have a separate phone line for this you may be eligible for multiple vouchers.
- ii) for very isolated properties the pooling of resources is not an option and make it unlikely that a telecom company will enter into a contract to provide a service

Our Broadband Champions will contact you to try to help you with this process

Other useful links/information

- <https://www.airband.co.uk/technology/fibre-to-the-premises-ftp/> Check out this website for more details of how Fibre to the Premises works.
- <https://www.westdevon.gov.uk/community-broadband> West Devon Community Broadband initiative to connect rural populations to a viable Broadband connection.
- If parishioners register with Airband – are they obliged to sign up with them or can they search for cheaper packages and use Airband FTTP? –

If you register your interest, you are not committing to anything nor signing up to be connected. About a month before the build is complete, you will be sent a further communication asking then if you would like to place an order. You then, subject to survey, will enter an 18-month contract with Airband.

- Airband are now offering download speeds up to 250mbps for this area. Business packages with higher speeds are also available.

In summary – What you should do now....

1. Go to the USO Website and see if you are eligible for this scheme.
<https://www.bt.com/broadband/USO>
 2. Go to the BDUK Website and see if you are eligible for this scheme.
<https://gigabitvoucher.culture.gov.uk/>
- The Gigabit vouchers can be used with any supplier (not just Airband). But in Sampford Courtenay the two suppliers currently operating are Airband or Openreach.
 - When someone checks if they are eligible for a gigabit voucher from BDUK it isn't obvious what to do next. In this instance I would recommend they let you know as the Broadband champion.
3. Go to the Airband site and register an Interest with them
<https://www.airband.co.uk/>
 4. Go to the BT site and register an interest with them.
<https://www.bt.com/products/broadband/full-fibre-learn>
 5. LET THE CLERK KNOW WHO YOU HAVE REGISTERED WITH.
SCPCclerk@aol.com Just send the following details:-
 - Address
 - Postcode
 - Residential, Business or Both
 - Your current Download/Upload speed
 - USO eligibility – Yes or No
 - Gigabit Voucher eligibility – Yes or No
 - Have you registered with Airband or BT or both?

This is also very relevant if you have registered an interest previous to this information as we believe people have and want to be able to support you.

6. NB – If you run a business from your home, if you have a separate phone line for a business you may qualify for 2 vouchers for your property.
7. SCPC is compiling a Check list and summary of all this information, if you would like a copy please email the Clerk or download from the Website.