



The Owner

Community Relations  
Western House  
1 Holbrook Way  
Swindon  
SN1 1BD

**Network Rail 24-hour  
National Helpline  
03457 11 41 41**

10 November 2021

Our reference: DAC 184m 0ch – 194m 66ch

Dear neighbour

### **Dartmoor line reopening**

We are thrilled to let you know that after nearly 50 years, the Dartmoor Line between Exeter and Okehampton is set to reopen to passengers on 20 November 2021. This will enable regular train travel to Exeter and further afield as well as opening up opportunities for leisure, work and tourist travel.

Our colleagues have been working day and night to make this possible and we are very grateful for the positive support we have received from the community.

As you will already know GWR have been training the drivers ahead of the opening. Once the line is open to regular passenger services, trains will run at speeds of between 40mph and 75mph. We would therefore ask you and your families to stay safe and only cross at designated crossings.

There are 6 level crossings two of which are pedestrian only crossings as indicated below, and the rest are user worked crossings only accessible for the neighbouring landowners.

- Penstone footpath crossing (EX17 5JS) pedestrian
- Colebrooke Two Moors Way Footpath crossing (by Waterford Plantation) pedestrian

Although the railway will be fully operational, we still have work to do on some of the level crossings before they are brought into use. The two pedestrian crossing will remain closed and we'd ask you to continue using your alternative routes to get safely across the railway line.

The user worked crossings have been closed with agreement from the relevant parties and separate guidance and communications were issued to the landowners and tenants.

***Safety – See something suspicious? Contact British Transport Police 0800 405040.***



As a reminder, once in operation if the light is showing **green**, then you can cross cautiously and quickly. If the light is showing **red**, this means a train is approaching and it is **not** safe to cross. To prevent any accidents on the new level crossing, we need to make sure that you know how the crossing should be used.

Pedestrians using the foot crossing should follow the below instructions:

1. **Check that the green light shows**
2. **Cross quickly, ensuring that the gate is closed behind you**
3. **If there is no light, do not cross. Please telephone the crossing operator.**

We are aware that we are working close to your home and we apologise in advance for any disruption we may cause.

I hope this information is helpful. If you have any additional questions or concerns about the work taking place in your area please call our dedicated 24-hour National Helpline on: 03457 11 41 41 or visit [www.networkrail.co.uk/contactus](http://www.networkrail.co.uk/contactus).

For more information about living by the railway, please visit:  
<https://www.networkrail.co.uk/communities/living-by-the-railway/>



Yours faithfully

A handwritten signature in black ink, appearing to read "Matthew Thompson".

**Matthew Thompson**  
Communications Manager

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