

Accessibility statement for Sampford Courtenay Parish Council website

This website is run as a Community Website hosted by Sampford Courtenay Parish Council (SCPC) in collaboration with other groups across the Parish.

We want as many people as possible to be able to use this website, and we want this site to be as accessible as possible.

For example, that means you should be able to:

- change colours, contrast levels and fonts using browser settings
- zoom in up to 300% without the text spilling off the screen using browser settings
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader

We also aim to make the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

Translation

If you would like information on our website translated into another language, you may find one of the services listed below meets your needs. However, we cannot guarantee the accuracy of any external website or free website translators.

- Free Translation
- Google

How accessible is this website?

Having completed full review of the website we have found that the following aspects provide a satisfactory level of accessibility:

- on all the main pages text can be magnified to 300%
- the main pages and attachments can be changed using contrast plug-ins
- the ability to use text-to-speech is available on main pages and most attachments
- site has the ability to use keyboard navigation

We know some parts of this website are not fully accessible:

- the ability to search by headers is not formatted correctly - this is to be rectified with the upgrade of the website to the next version of Drupal which is being implemented to upgrade accessibility specifically
- there are contrast issues in the header and footer which includes the text around the subscribe for email link - this will be upgraded once the new version is in place through the web host designer
- there are contrast issues with all Email and web links - this will be upgraded once the new version is in place through the web host designer
- some of the pages including events and A-Z Activities and Virtual Flower Show are only partially accessible with text to speech plug ins - these are community documents and the Parish Council have made requests have for updated documents to meet this standard

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, please contact us through Sampford Courtenay Parish Clerk - Malcolm Harris clerkscpc@gmail.com 07732 174071 Bridge Cottage, Sticklepath, Okehampton, Devon, EX20 2NR.

We'll get back to you as soon as possible.

Reporting accessibility problems with this website

We are continuously looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting the requirements of the accessibility regulations, contact us through Sampford Courtenay Parish Clerk - Malcolm Harris clerkscpc@gmail.com 07732174071 Bridge Cottage, Sticklepath, Okehampton, Devon, EX20 2NR.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for

enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Sampford Courtenay Parish Council (SCPC) is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

Currently our site does not meet some of the key requirements of the WCAG 2.1 AA standard, and is therefore not compliant. This will be due to one or both of the following:

- non-compliances - this means the content in question is in scope of the regulations, but there's an accessibility problem with it
- an exemption - this means the inaccessible content is out of scope of the regulations, or it would be a disproportionate burden for SCPC to make it fully accessible

Non-accessible content

The content types listed below are non-accessible for the following reasons:

- the site is currently only partly able to support navigation using keyboard navigation
- the site has pages that currently have incorrect headings sequences making it unreliable to navigate when searching the headings
- some pages may be difficult to navigate using screen reader software
- some pages have contrast issues including web and email links
- some PDF and Word documents attached aren't fully accessible to screen reader or text to speech software
- some PDF and Word documents do not meet an appropriate readability score to assist understanding
- some images do not have a text alternative, so people using a screen reader cannot access the information

- third-party systems links that provide information as part of our pages may not be fully accessible

Non-compliance with the accessibility regulations

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option). This is something supplied by the web provider and rectification has been requested.

The majority of PDF documents published since September 2018 aren't fully accessible to screen reader software. The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix <https://www.sampfordcourtenay-pc.gov.uk/scpc-minutes-2019>

Any new PDFs or Word documents we publish are being checked to ensure they meet accessibility standards.

Some images published since September 2018 do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content). We continue to add text alternatives for all images wherever possible. When we publish new content, we'll make sure our use of images meets accessibility standards.

Disproportionate burden

As a small organisation providing the administration of the website for the community on a voluntary basis, an initial request was made of our contracted web host and original web creator to undertake the full review for our Accessibility Compliance regarding WCAG 2.1 AA standard but the cost quoted (even for our relatively small, uncomplicated site) was 66% of our overall precept for the year. Whilst we have been unable to request our professional Web creator to undertake the review we have undertaken a basic review of critical pages and will have an ongoing plan to review each page and rectify identified errors that are repeated on each page for example the Contrast issues for email and web links and the text linked to the contact / subscribe for email Link shown on each page.

Content that's not within the scope of the accessibility regulations

The Sampford Courtenay Parish Council website was published before September 2018; as such it is required to be fully accessible by September 2020. We are working to review all content across our website to ensure we are compliant as soon as possible.

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader. Where material is no longer seen as essential to the site and is non compliant it will be removed.

Some of our PDFs and Word documents are essential to providing information regarding services and activity by the Parish Council. For example, we have PDFs with information on how users can access our services. We plan to either fix these or replace them with accessible HTML pages as soon as possible prioritising key Parish Council pages over the next 6 months.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Videos

Some videos may lack captions and do not meet accessibility standards. The accessibility regulations do not require us to fix videos published before 23 September 2018 if they're not essential to providing our services.

External links

This website links to third-party, external websites or services that may not be fully accessible. The site indicates where you are choosing to move to an external site.

How we are testing our websites

We have undertaken a basic test in line with government guidance and best practice from National Association of Local Councils testing the website in the following ways:

- using the NVDA screen reader
- WCAG 2.1 compliance using a third-party review tool WAVE
- testing using a suite of browser-based accessibility reporting tools, including text to speech & readability test
- colour contrast checkers

The AIM scores vary for different pages - the priority being the official Parish Council pages most of these pages average between 6/7 out of 10.

What we're doing to improve accessibility

We are undertaking a comprehensive review of all pages on our website, and having tested and identified errors, have created an ongoing review programme to respond to and fix accessibility issues.

Our aim is to ensure that all of our priority services websites are compliant as soon as possible with a milestone for Parish Council pages completed by September 2026.

We also have a plan in place to review and update any of our older web pages to ensure they are compliant as soon as possible.

We are providing training to all content authors to ensure new content is accessible through use of templates and guidance. We will be reviewing our websites on a regular basis and updating this statement accordingly.

Contact us

For any enquiries about the accessibility of this website, you can contact us

by:

- emailing the Parish Clerk Malcolm Harris clerkscpc@gmail.com
- calling him on 07732 174071
- post at Bridge Cottage, Sticklepath, Okehampton, Devon, EX20 2NR

This statement was prepared on 25 March 2026.

Review of the statement will take place annually.

Next review March 2027